# **COMPANY POLICY**



Quality and environmental awareness, the health protection of our employees and smooth processes are our top priorities.

Thanks to our **longstanding experience** and the use of **modern technologies**, we are able to be a competent and **reliable partner** for commercial and industrial companies in all sectors all over the world.

Our Integrated Management System according to the criteria of the ISO standards 9001:2015 and 14001:2015 as well as ISO 45001:2018 ensures optimally structured work processes, quality and satisfaction for our customers.

We are constantly responsive to our interested parties: customers, owners, employees, suppliers and the environment.

Highest customer satisfaction as well as the continuous improvement of our quality standards are therefore the overriding goals of our corporate policy, which means a constant challenge for our company.

## COSTUMERS

We want to be the best partner and a full service provider for them. We fulfill their wishes with high end products and services!

## **EMPLOYEES**

Every employee should see his or her activities as an important contribution to fulfilling customers and owners expectations. We value the competence, commitment and personal responsibility of our employees, who make ESA ELEKTRO AUTOMATION GMBH a very dynamic company. The knowledge of our employees is decisive for our success. Further training is comprehensively supported.

#### OWNER

For our company owner, we want to be a future-oriented company with a clear and consensual product positioning. We have the requirement to be a economically healthy company on the market.

# **SUPPLIERS**

We insure our competitiveness by partnership-based supplier relationships. We seek for a long-term cooperation with reliable and competent suppliers, from whom we expect products and services at best price and with a high price/performance level.

# ENVIRONMENT

Our company aims to minimise the environmental impacts caused by its activities and to continuously improve its environmental performance. Furthermore, we are committed to fulfilling our legal regulations. We coach our employees to be careful and conscious with the use of resources.

# SAFETY AND HEALTH PROTECTION

We are committed to protecting the health and safety of our team to the best extent possible. This includes providing safe and healthy workplace conditions and implementing preventive measures to avoid and minimise illness and injury. Thanks to our occupational safety management system, we identify risks in advance and minimise them through appropriate measures.

Geschäftsführung Herr Andreas Teufel

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